



DEPARTMENT OF THE ARMY
HEADQUARTERS UNITED STATES ARMY FORCES COMMAND
1777 HARDEE AVENUE SW
FORT MCPHERSON GEORGIA 30330-1062

REPLY TO
ATTENTION OF

AFLG-PR

3 November 1997

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Contracting Information Letter (CIL) 98-5,
Standard Procurement System

1. Enclosed is a trip report prepared by our Automation Procurement Analyst, Mr. Roy Marr, regarding a demonstration of the Standard Procurement System given by the contractor, American Management Systems, 16 October 1997. It identifies features of the software, some of the responsibilities of System Administrators, and issues related to enhancements and fielding which this office is attempting to address.

2. We believe that the strengths of the software are many and the shortfalls few. We are working the shortfalls and hope to have many of them addressed prior to FORSCOM fielding early FY 99.

3. Please be aware that specific versions through 5.0 or later are planned, and each will incorporate enhancements. Army plans to field version 4.0; the current version is 3.5.3b. Version 4.0 is intended to have most, if not all, current Army interfaces (CAPS, IRPRS, SARSS-O, etc.) included. A new interface replacing CAPS may be part of the fielded version. In all probability, an interface to the DOD Central Contractor Registration database will be included, allowing "real time" access to vendor data for Bidders Mailing Lists.

4. Eventually, all functional areas should have DOD standard software, and interfaces to one another are planned. However, as usual, contracting is way ahead of the other areas, so these DOD-standard interfaces may be 3 - 5 years away.

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CHARLES J. GUTA
Colonel, AC
Chief, Contracting Division, DCSLR
Principal Assistant Responsible
for Contracting

AFLG-PR
SUBJECT: Contracting Information Letter (CIL) 98-5

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MEMORANDUM FOR RECORD

SUBJECT: Trip Report - Demonstration Of Standard Procurement System

1. The software developer, American Management Systems (AMS), conducted a demonstration of the Procurement Desktop - Defense (PD2) from 0830 - 1200 hours on 16 Oct 97 at its office in Fairfax, Virginia. The demonstration, conducted by a former Navy contracting officer, used several dummy purchase requests, and processed them through to completion, showcasing most of the features of PD2.

2. At the enclosure are background slides given prior to the demonstration. These slides discuss AMS, its history, size and credentials to develop PD2, as well as the history of Procurement Desktop, the Commercial Off the Shelf (COTS) software on which PD2 is based.

a. Slide 6 discusses the processing environment in which the PD2 client is housed, and this is worth additional discussion. At the base of the environment is the client-server operating system (UNIX, Windows NT), the network software (Novell, Banyan, Windows NT), and the Relational DBMS which is the engine for PD2. The DBMS underlying PD2 is the Sybase SQL Server. Situated in this basic environment is the PowerBuilder object-oriented development environment; it is this out of which the Desktop software arises. This software provides a desktop for all user software, including PD2 and any other Windows-based products (such as MS Office) which will be used with the PD2 software. This "layered" approach provides a desktop "feel" for the user and facilitates the transfer of information between applications and platforms. It is also 16-bit or 32-bit compatible, and so will run under several operating systems and will run most Windows programs.

b. As the reader can see from slide 7, PD2 has the look of a typical Windows-based desktop with its Graphical User Interface (GUI) utilizing icon-based access to files and programs, the ability to cut and paste information, drag and drop within and between programs, and menu-driven operations. The menus are well structured to be understandable by procurement personnel. The Desktop can be customized in a number of ways.

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3. Other features of interest to procurement personnel include:

- The ability to import data from any OLE 2.0-compliant software. It has integrated email as well as electronic document transfer capability within the Desktop.
- PD2 thus has integrated PR&C capability. A licensed customer can send the form as an attachment to email and the user can import the form into PD2. The user also has the option of building the PR&C in PD2. The PR&C form in PD2 is generic, incorporating the fields of all PR&C forms used in DoD.
- Desktop can import a number of different file formats, including the Acrobat PDF format. However, it currently does not have a scanner/OCR interface for importing electronically via scanning. This enhancement will be sought through SARDA.
- Permissions can be set at several different levels and so specifically as to limit particular potential users to limited functions. Permissions can be set by groups, document classes, user level, task, function, and user profile. Permissions can be set for read-only, read-write, drag, and/or delete.
- Menus are structured by procurement phase and further by submenus of forms. The menus are set up to be intuitively obvious to experienced procurement personnel. There is also extensive on-line help for all functions, as well as a hard copy user manual.
- Files are stored in file folders, which are further structured into "cabinets" allowing all parties to an action to store files in a common structure. Within the permissions set, all acquisition personnel can access one another's documents, allowing true teaming on procurements. This "team cabinet" concept also allows for concurrent reviews; these are read-only but notes can be attached. There is also search capability within the file structure, and right-clicking a file allows the user to see its position in the directory structure as well as its routing history.

Reviews and approvals are done through electronic R&A forms with electronic "signatures" (approval codes). The form templates are set up by the SA. When all approvals have been given, the

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document to which the R&A form is attached becomes read-only for all parties.

- There are several workload management tools built in, including automatic workload management if desired. During personnel absences, the software can be set to re-direct documents and workload to a backup automatically. PD2 also includes a multi-stage suspense alert system for milestones, assignments, and email.
- The Desktop also includes a reference library, currently consisting of FAR and DFARS. These are updated within 14 days after final appearance in the *Federal Register*. The reference library includes search capability via keywords and built-in links similar to the Internet. There is, of course, the ability to cut and paste reference information to other documents. The OPARC will push to have other regulatory, coding and reference documents incorporated into PD2, perhaps through the DOD Acquisition Desktop technology.
- In the near future, there will also be an interface between PD2 and the DOD Central Contractor Registry, providing real-time access to potential offerors for creating Bidders Mailing Lists.
- PD2 includes a complete milestone system, including a built-in calendar function. Milestone Plans are integrated into the processing sequence (you cannot proceed further without a milestone plan) and use standard leadtimes set by the MACOM or activity. The system will calculate milestones based on either a start date or an end date. The user can put in actual dates as milestones are past; some milestones may be automatically updated based on certain events such as electronic approvals.
- The built-in calendar can be used with all date fields, by clicking on the calendar to select dates. The program automatically formats the date as appropriate for the form. No more Saturday, Sunday, or holiday suspenses!
- There is also a built-in checklist feature which can be set to control the flow of the procurement, e.g., not allowing issuance of a solicitation without having issued a CBD

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announcement. It can be set up by type of procurement and tailored as necessary

- There are, of course, clause matrix templates with instructional clause text available at the touch of a button. The user can read the clause, add or delete clauses, and set for reference or full text. Fill-ins, when clicked with a mouse, generate a MS Word document where the user can fill in the necessary information. Sections C to M can be added as necessary from documents generated in Desktop or other OLE-compliant software packages.
- **No matter what format the original parts were in, the entire solicitation is generated as a MS Word document and prints the same way as any other Word document. With the Internet Assistant plug-in for Word, the solicitation can easily be converted to HTML and electronically sent to a Web site. PD2 also fully supports EDI and supports various EDI formats including the 843, 850, and 860. Later versions will support more EDI functionality.**
- In solicitations and contracts, the CLIN structure is automatically tailored to the contract type. Section C can be imported as a file attachment on email, keyed in, or uploaded from diskette. All other sections can be created from templates or as MS Word documents, with the exception of the sections containing clauses, which was previously described.
- CBD announcements are created electronically through a largely automated procedure, to which the user adds specific notes codes, dates and any other codes required. Notes are listed in a combo list dialogue box from which the user can select notes as required. The PD2 creates a flat (ASCII or RTF) file which can be transmitted electronically and also stored in the appropriate electronic contract file. The SA must set up the procedure for electronic transmittal or pasting to CBD Online (world wide web).

Bidders Mailing Lists are searchable by a number of criteria, such as preference program, FSC, SIC, geographic area, and others. The user can specify the number of vendors for the list. The program, however, tracks by FSC and not down to the NSN level for identifying sources. The user can also do a pricing history based on several criteria, including FSC, NSN, CLIN description.

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- There is a Bid Abstract/Offer Evaluation module in the program; however, it will not support Best Value methods until version 5.0 due in FY 99. The evaluator module will give an analysis for multiple awards, lowest offer by multiple CLINs and so forth.
- The post-award module, besides generating modifications (without the cumbersome procedures under current SAACONS), will track and assist in processing post-award protests, claims, disputes, and other post-award oriented actions.
- There is an administrative reports module, however, the undersigned did not see the demonstration of this module.

There are some issues which need to be surfaced to the Army CMO organization, for enhancements to the software:

- ⇒ PD2 does not support the SEI solicitation format established by the Corps of Engineers. Several FORSCOM sites use this rather than the Uniform Contract Format for construction actions.
- ⇒ It has not been decided who will fund migration of the vendor database from SAACONS to PD2; currently it is possible that the site will have to pay this cost. There were even indications that the site may have to pay for conversion of all database files, however, a semi-automated conversion procedure is currently being worked.
- ⇒ Setting up the EDI and electronic CBD procedures is currently a CMO issue which needs to be worked through.
- ⇒ A scanner/OCR interface, if determined cost-effective and sufficiently beneficial, will be sought through the Army SPS Project Office.

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Roy Thomas Marr
Procurement Analyst, Automation



Presentation and Demonstration:

AMS Procurement Desktop-Defense™

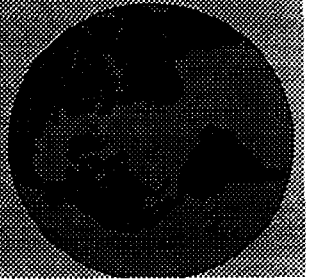
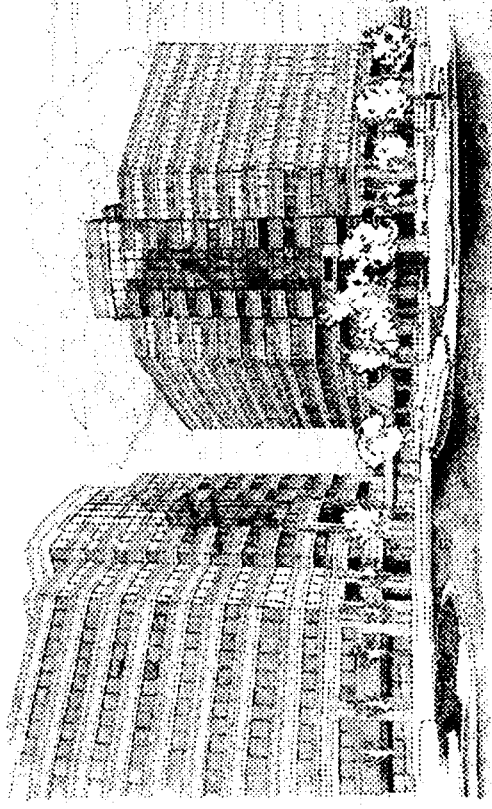
American Management Systems

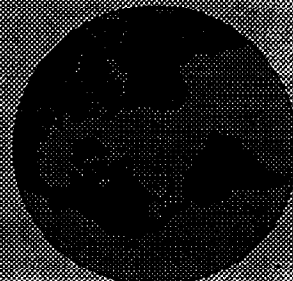




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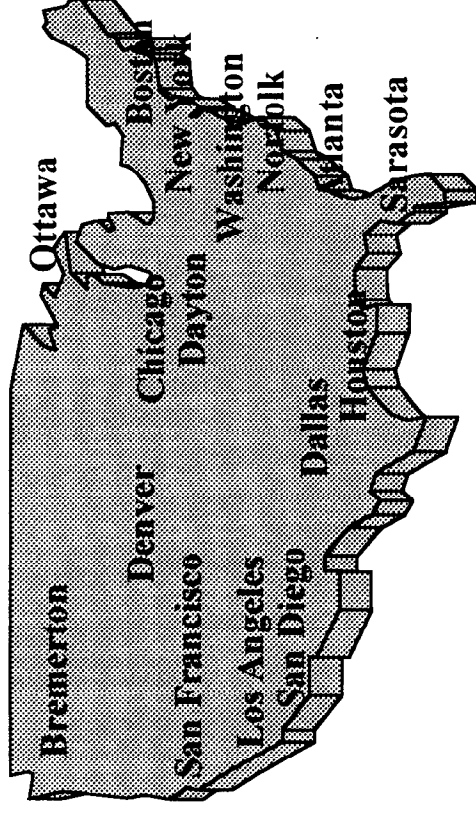
- ◆ Introductions
- ◆ Background on AMS
- ◆ Introduction to Procurement Desktop (PD)
- ◆ Current PD Implementations
- ◆ Software Demonstration





Overview of AMS

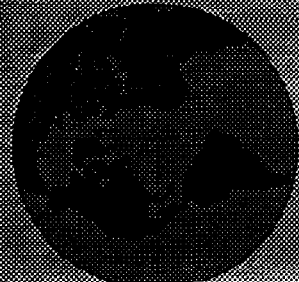
*Helping clients achieve
breakthrough
performance through
the intelligent use of
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Bern, Switzerland
Brussels, Belgium
Düsseldorf, Germany
Frankfurt, Germany
The Hague, Netherlands
Lisbon, Portugal
London, England
Madrid, Spain
Munich, Germany
Stockholm, Sweden

- ❑ Founded in 1970
- ❑ Headquarters in Fairfax, Virginia
- ❑ 7,000+ staff
- ❑ 40+ offices in North America and Europe
- ❑ 25 consecutive years of growth
- ❑ \$632M Revenue in 1995; \$812M in 1996



AMS COTS Software Expertise

- ◆ Over 1,000 major systems successfully implemented
- ◆ Over 75,000,000 lines of code/objects written
- ◆ Over 15,000 staff years of experience
- ◆ 25+ large-scale software packages installed at hundreds of sites

EMS **Procurement**
Desktop®



FFS 2000

LEGEND

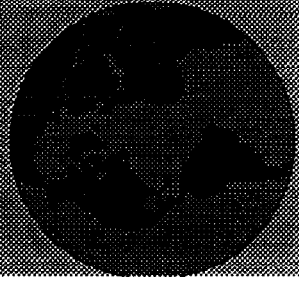
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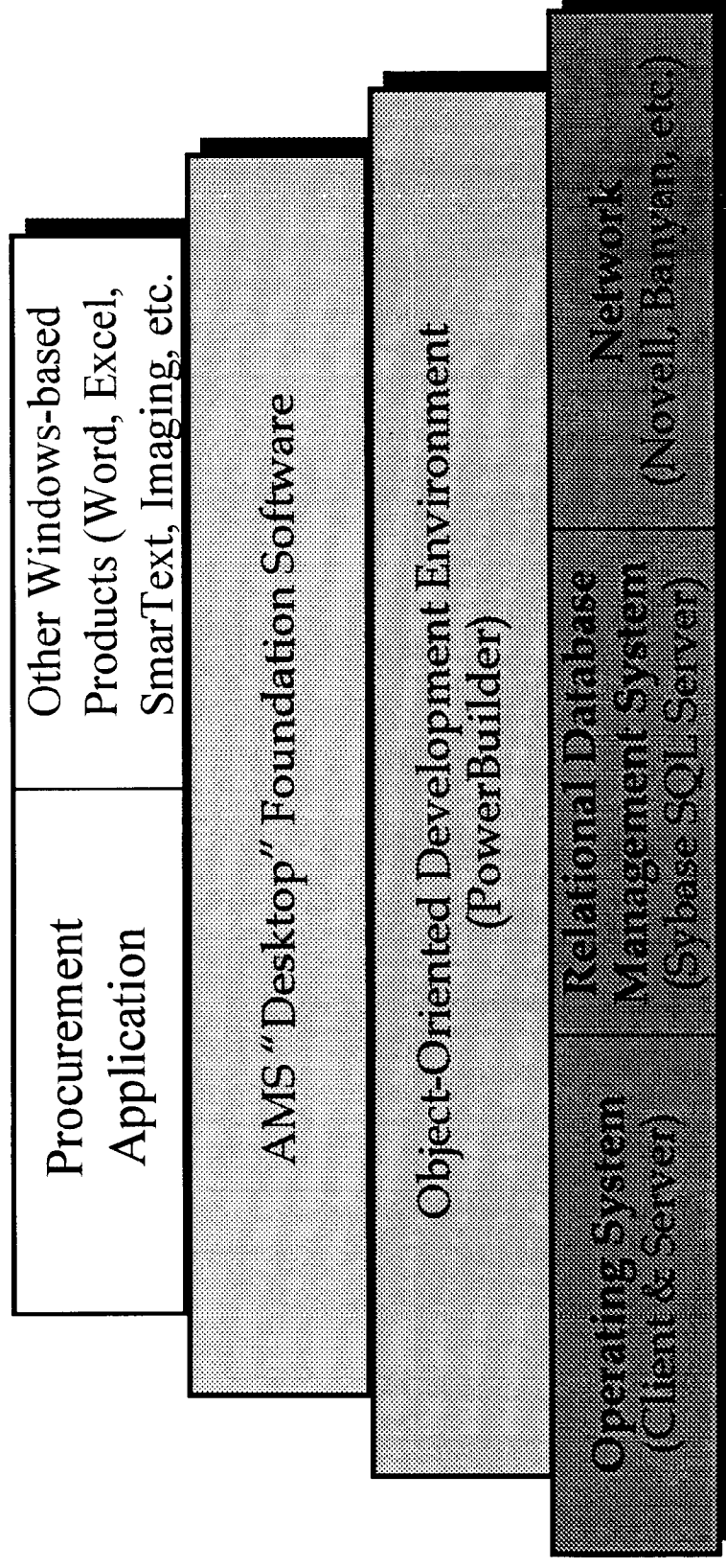
History of PD²

- ◆ Baseline product development begun in 1993 as add-on to AMS's Federal Financial System (FFS)
- ◆ One of many products built on AMS's *Desktop* foundation software; enables document and workload management, on-line document routing and approvals
- ◆ Development of DoD-specific version (Procurement Desktop - Defense) begun in 1994
- ◆ AMS has 150+ staff with direct functional and technical experience in Procurement Desktop design, development, and implementations
- ◆ ***Procurement Desktop is currently operational for over 3,000 users, at a variety of client sites, in both the public and private sector***

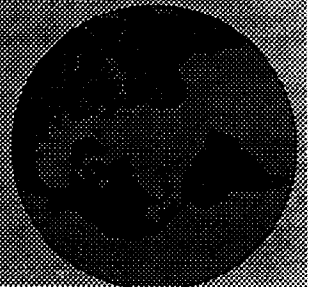




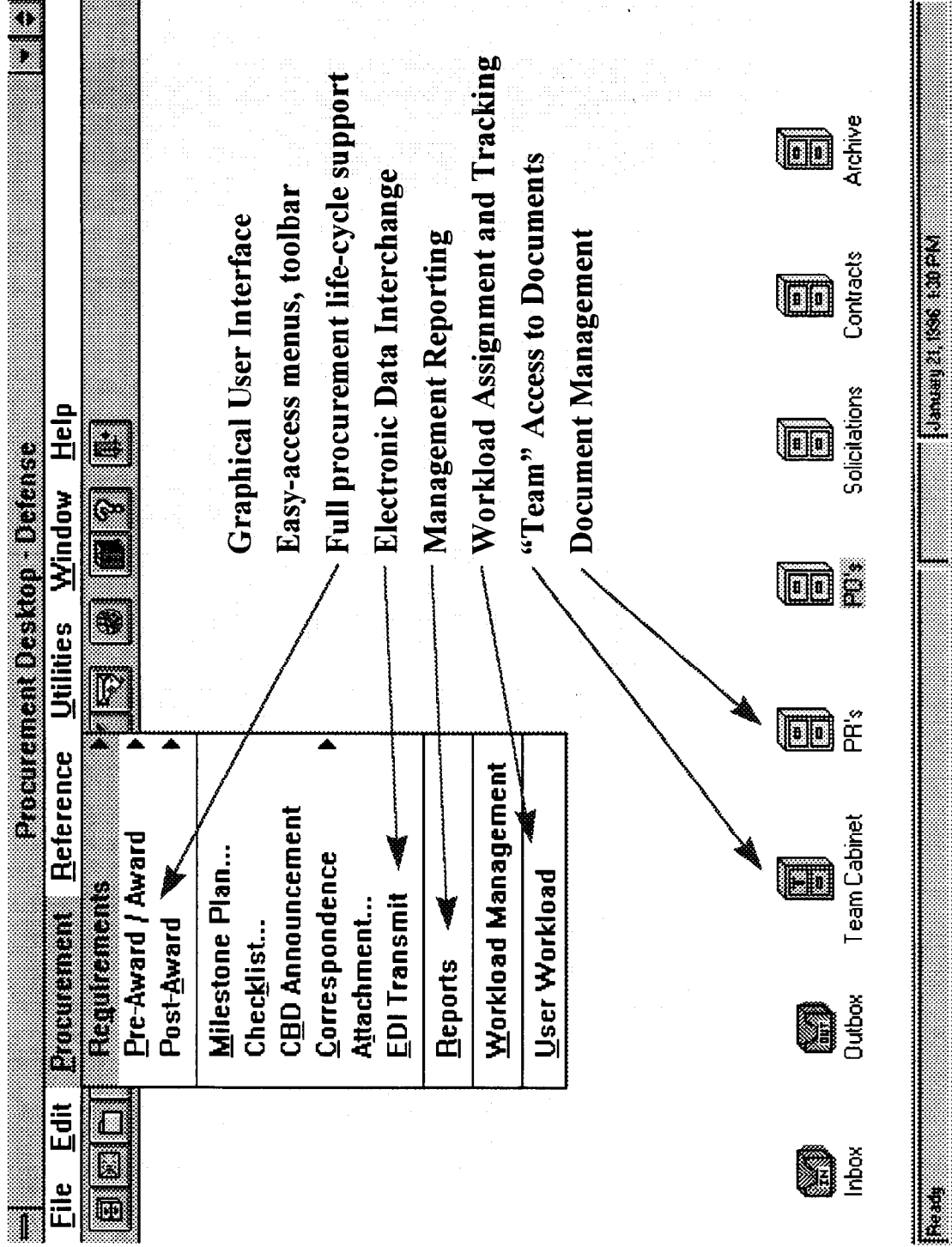
Procurement Desktop: Technology



- ◆ "Layercake" technical approach promotes open architecture
- ◆ Graphical User Interface (GUI)
- ◆ Intuitive "Desktop Metaphor"
- ◆ Relational Database Management System (RDBMS)
- ◆ Scaleable within and across platforms
- ◆ Facilitate data movement between different applications
- ◆ Integration with legacy and other client/server applications



Procurement Desktop: Functionality





Current Implementations

- ◆ **Procurement Desktop - Canada (ABE)**
 - ◆ Nationwide solution for 40+ sites and over 1,500 users
 - See November 18, 1996 issue of Information Week*
- ◆ **Procurement Desktop - Commercial**
 - ◆ Citicorp
 - ◆ BellSouth
 - ◆ Department of Energy Labs (Battelle, Los Alamos)
- ◆ **Procurement Desktop - Federal Civilian Agencies**
 - ◆ Patent and Trademark Office (PTO)
 - ◆ Library of Congress
 - ◆ House of Representatives
 - ◆ Department of Interior
 - ◆ Securities and Exchange Commission (SEC)
- ◆ **Procurement Desktop - Defense**
 - ◆ Naval Air Warfare Center - China Lake
 - ◆ Naval Facilities Engineering Command (NAVFAC)
 - Eventual 20 Site, Enterprise Solution (8 sites to date)*
 - ◆ Standard Procurement System (SPS)